March 21, 2020

Dear Hillside Suites Resident:

Please know that your health and safety and the continuity of your academic studies remain our top priorities as we continue to address the rapidly changing circumstances related to the COVID-19 pandemic. We appreciate your cooperation and understand that you have experienced significant disruption in your academic and residence life experiences.

From our previous communications, you are aware that New York’s governor mandated that we move to a distance learning format as of March 19, 2020. That change has led to a number of questions about residence living. Please review this information:

- **We strongly encourage all students who can safely return to their homes to move out of the residence halls by 12 p.m. Wednesday, March 25:**
  - As COVID-19 circumstances could change quickly, we cannot guarantee that you will be able to return to the residence halls or to the same room and suite.
  - Those who return after spring break will be required to meet criteria based on recommendations from the New York State Department of Health and the federal Centers for Disease Control (CDC).
  - Please take your belongings with you, if you can. Prior to leaving, you must complete a checklist that constitutes a proper check-out. Please contact your residence director, a resident assistant, or the Director of Residence Life to complete this process. Any student who has already left the residence halls but wants to return to remove belongings should contact a residence life staff member to schedule an appointment.
  - Residence hall access has been turned off for students who have already left and will be turned off for those who are leaving.
  - If your sole reason for remaining in the residence halls has been the potential for labs or other select classes to return to an in-person format at a later date, you should return to your home and be assured that we will work with you regarding scheduling and living arrangements.
  - We will communicate with you about potential housing credits or refunds by mid- to late April.
If you need to remain in the residence halls: *(This option is for international students, those unable to return to safe or healthy home environments, and those with limited or no access to technology at home)*

- Food will continue to be available to you.
- Student services are available to you in remote formats that you can access from JCC’s COVID-19 response webpage.
- If you travel at all during spring break, you will be required to meet criteria based on recommendations from the New York State Department of Health and the federal Centers for Disease Control (CDC) before being permitted to return to your residence hall.

We will share any new information on the tentative resumption of lab classes planned for the week of April 13 as it becomes available. Please continue to monitor JCC’s COVID-19 response page ([https://www.sunyjcc.edu/student-experience/services-support/college-health-services/coronavirus](https://www.sunyjcc.edu/student-experience/services-support/college-health-services/coronavirus)) for updates.

The residence life staff is available to discuss any specific concerns and can be reached at 716.338.1188 or ResidenceLife@mail.sunyjcc.edu.

Sincerely,

Daniel DeMarte
President