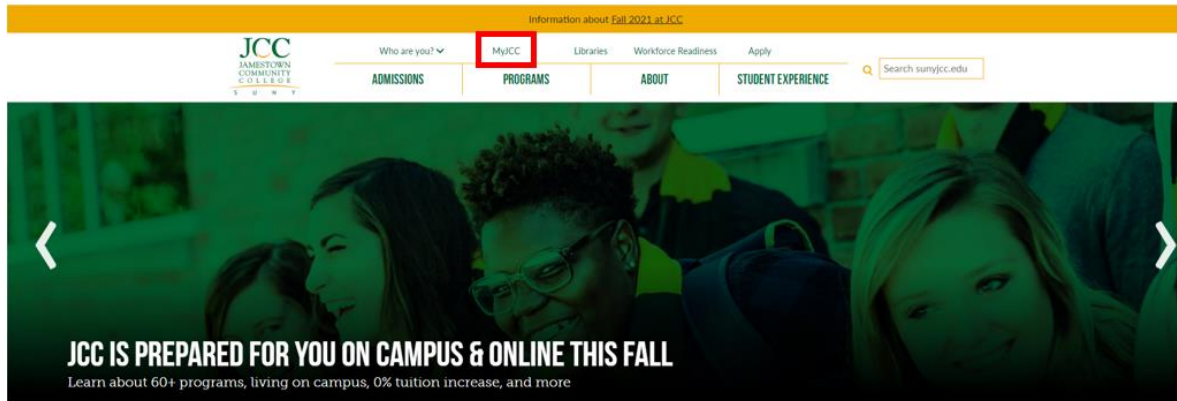
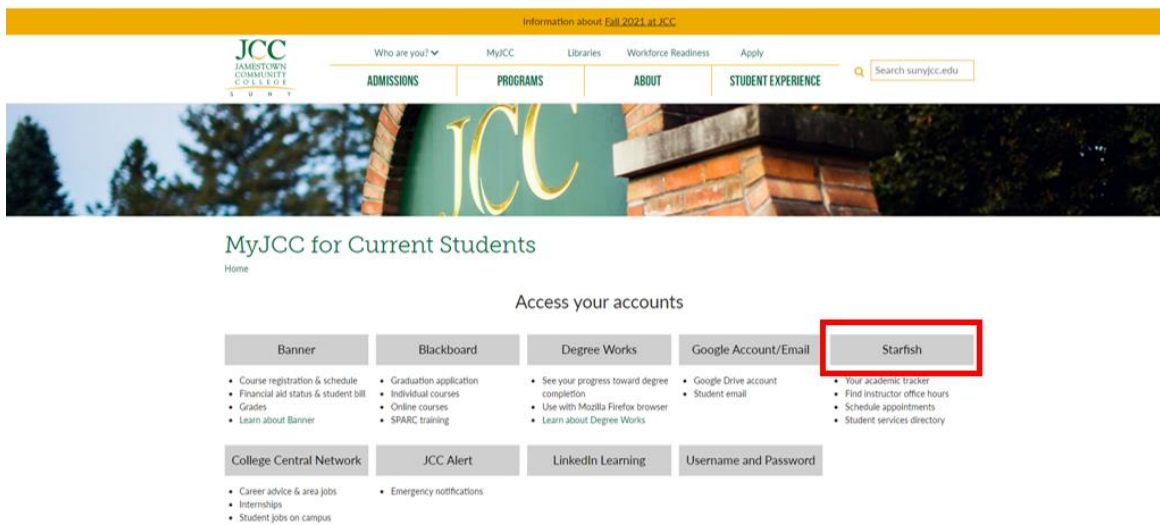


How to Complete the New Student Intake Survey in Starfish

1. Start at the www.sunyjcc.edu webpage and go to the MyJCC portal.



2. Click on Starfish.



3. Log in. Information on your username and password can be found on the MyJCC page. If you have any questions, contact your success navigator.

For security reasons, please Log Out and Exit your web browser when you are done accessing services that require authentication!

Enter your Username and Password

Username:
Password:
[Forgot Password?](#)
 Warn me before logging me into other sites.
[LOGIN](#) | [clear](#) | [Change Password](#)

Change Your Password
Click on the [change password](#) link and follow the directions.

Forgot Your Password
Click on the [Forgot Password?](#) link and follow the directions.

Login Directions
Sign in with your current user ID and password. If you have never logged into your JCC account then follow the instructions below:

Username is:
First 6 characters (or fewer) of your last name
First character of the first name
First character of the middle name (ONLY if you provided JCC with your middle name on your application)
A two digit number

Example: Jane M. Anderson would be (andersjm01). If you have a common name, the final number may increase by 1 (andersjm02, andersjm03, etc.). The 2-digit number differentiates duplicate usernames.

Password:
Your password is your birth date in the form: MMDDYY Example: January 7, 1989 would be 010789

Help is available!

Email	JCCHelpDesk@mail.sunyjcc.edu
Phone	716-538-1122 or 1-800-388-8337
Location	McQuinn Library
Online	https://jcchelpdesk.sunyjcc.edu

For security reasons, please Log Out and Exit your web browser when you are done accessing services that require authentication!

4. Click on the navigation menu (three lines) in the top left corner.

Success Network

Welcome to Summer Session II

Search services and people

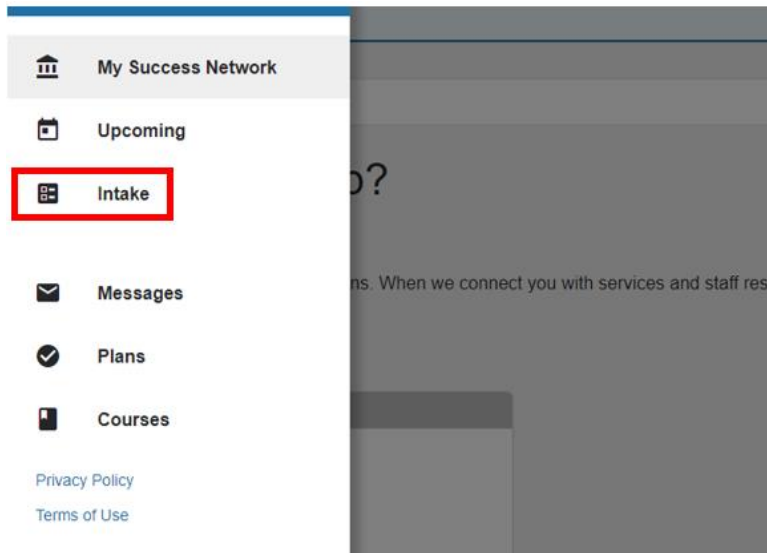
How can we help?

Your Connections
You do not currently have any connections. When we connect you with services and staff resources, you will see them here.

Your Services

Faculty Directory
A list of all current JCC faculty and adjuncts.

5. Select Intake.



6. Complete the New Student Intake Survey and click 'Save & Submit'.

A screenshot of a web form titled 'New Student Intake Survey'. The form is on a white background with a blue header bar at the top that says 'Starfish'. The main heading is 'Let's get to know you better'. Below this is a sub-heading 'New Student Intake Survey' and a note: 'After submitting this survey, you will be contacted to discuss your individual needs and get your questions answered. Contact will be made in the months leading up to the start of the semester in which you are enrolling.' The form contains several questions:

- '1. In which term do you plan to begin?' with radio button options for 'Fall 2021', 'Spring 2022', and 'Fall 2022'.
- '2. Telephone Number' with a text input field.
- '3. Email Address' with a text input field.
- '4. I plan to attend most classes at:' with radio button options for 'Jamestown Campus' and 'Cattaraugus County Campus (Olean)'. Below this is a large text input field.
- '24. What other questions or concerns do you have?' with a large text input field.

At the bottom of the form is a blue button with the text 'SAVE & SUBMIT >' and a right-pointing arrow, which is highlighted with a red rectangular border.